

# 2011 ANNUAL REPORT



*“Proudly protecting the communities of Aurora and Newmarket”*

# MESSAGE FROM THE CHIEF



***“2011 was a year of many challenges, opportunities and achievements. With the support received from both councils through the JCC we were able to provide essential fire services within budget.*”**

***Our goal is to continue to focus on providing the citizens of Aurora and Newmarket a first-rate level of Public Education, Fire Prevention and Emergency Response services.”***



# HIGHLIGHTS



**Call volume increased**

**Annual costs under budget**

**Training Centre opened**

**New recruits hired**

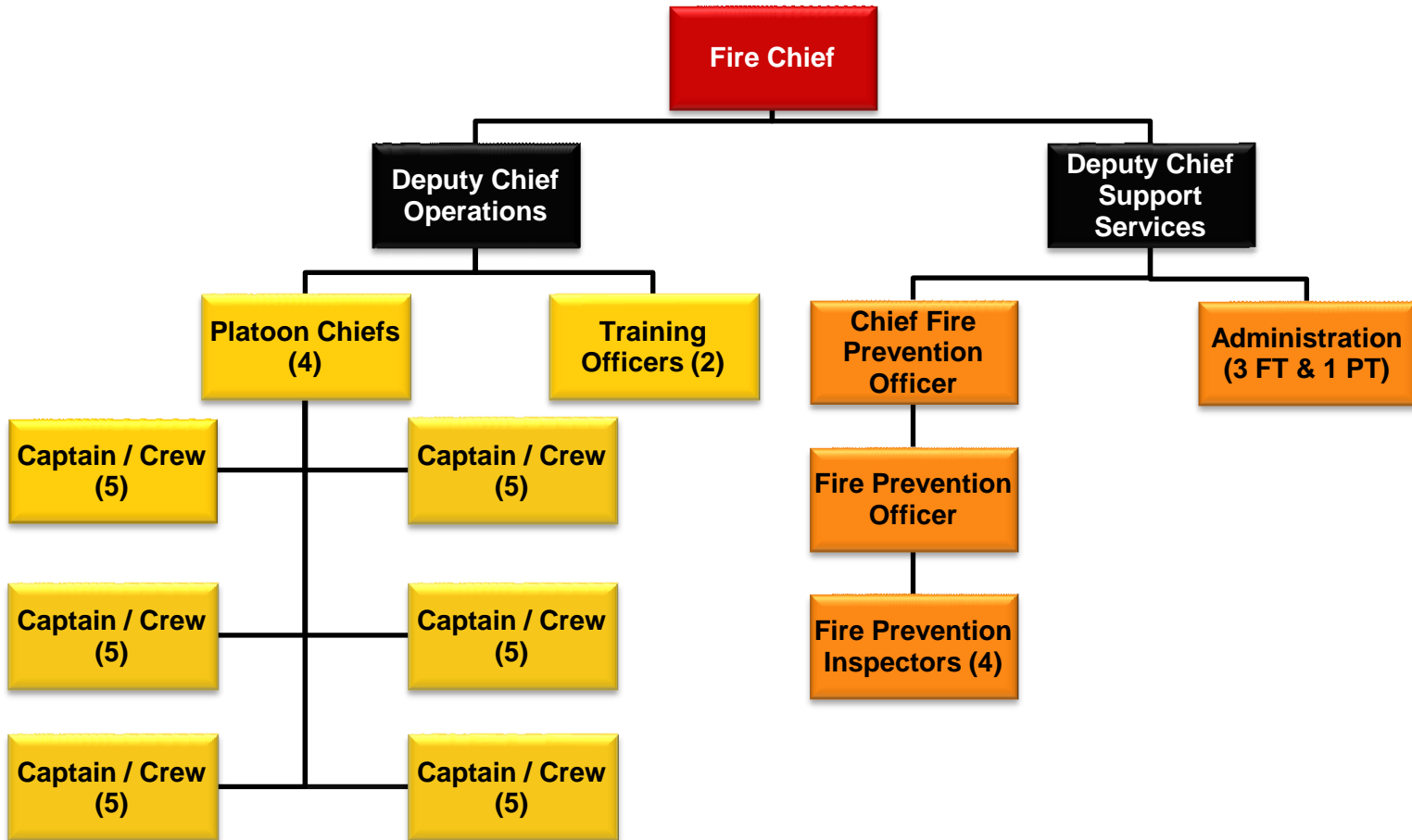
**6<sup>th</sup> Crew placed in service**

**Three new apparatus on order**

**Emergency Management Training**



# CYFS ORGANIZATION



# SENIOR OFFICERS



**Robert Comeau**  
Deputy Chief



**Ian Laing**  
Fire Chief



**Paul Leslie**  
Deputy Chief

2012



# SENIOR OFFICERS



**Art Bellar**  
Platoon Chief



**Les Chaisson**  
CFPO



**Dave Dixon**  
Platoon Chief



**Brian Patrick**  
Platoon Chief



**Dan Palmer**  
Platoon Chief



# SUPPORT SERVICES

## Fire Prevention Division

- Public Education – Junior Firefighter, Smoke Alarm Campaign
- Fire Cause Determination - Investigations
- Fire Code and Building Code Inspections

## Administration Division

- Fleet
- Facilities
- Equipment
- Budget
- Records Management
- Human Resources
- Administrative support to divisions



**Robert Comeau**  
Deputy Chief



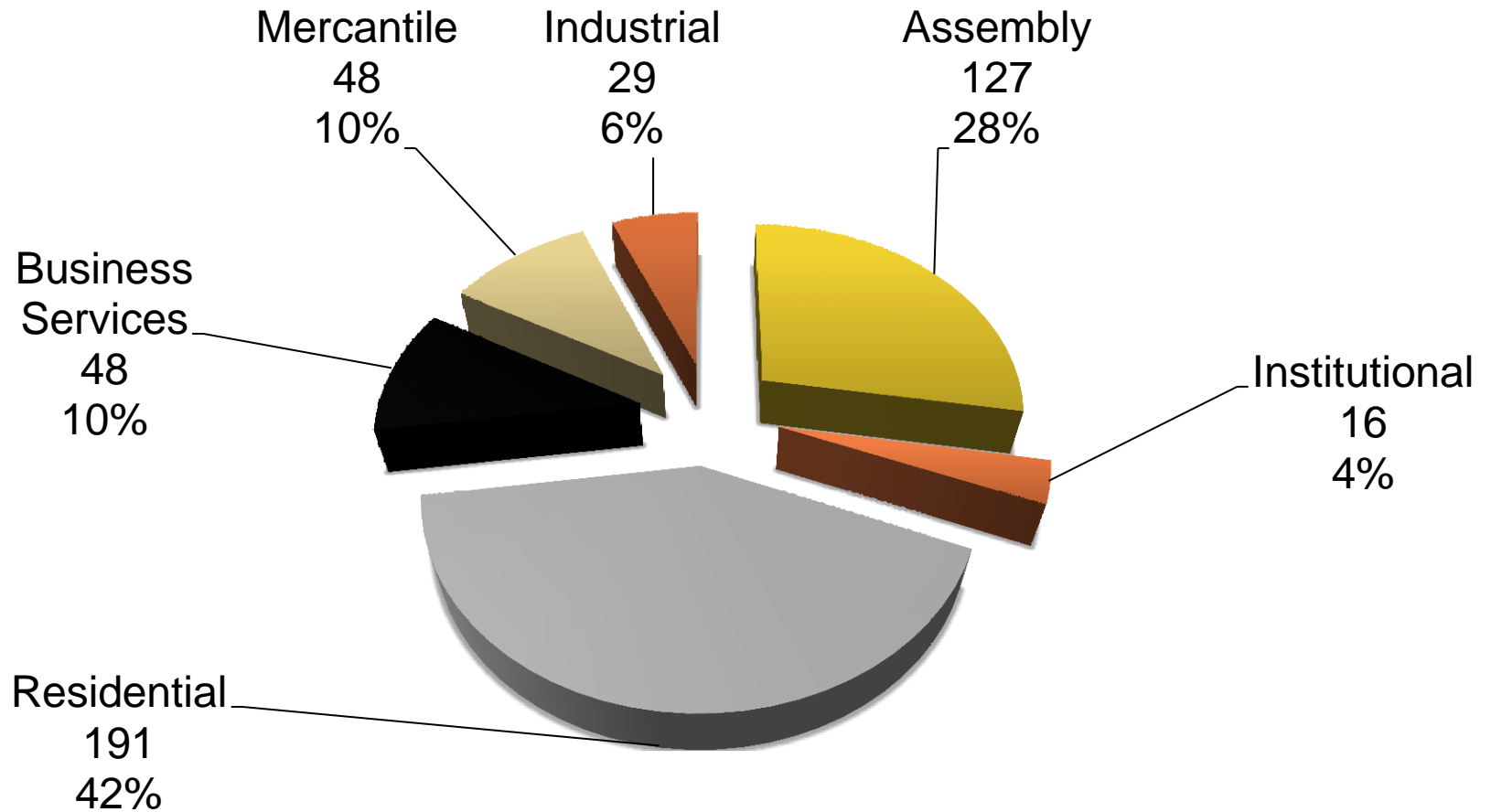


## FIRE PREVENTION DIVISION





# FIRE INSPECTIONS



# “STAY FIRE SMART”



*Working smoke alarms save lives; test yours today*



# MAJOR PROJECTS

## Fleet

- New Pumper
- Life-cycle Replacement Tanker
- Life-cycle Replacement Aerial
- Five Light Vehicles

## Facilities

- Station 4-2 Boardroom/Training Room
- Station 4-3 Major Renovation

## Equipment

- Mobile Radio Repeater
- “Command Light” Scene Lighting Equipment



# OPERATIONS



**Paul Leslie**  
Deputy Chief

## Training Division

- Staff Development
- Emergency Preparedness

## Suppression Division

- Fire Protection Services
- Medical Emergency Response
- Hazardous Materials Mitigation
- Motor Vehicle Extrication
- Ice and Water Rescue
- Carbon Monoxide Detection
- Natural Gas Emergency Response
- Other Public Assistance Response
- Mutual Aid to Neighbouring Communities



# 2011 OPERATING BUDGET

**Total Operating**

**\$17.5 M**

**Salaries and Benefits**

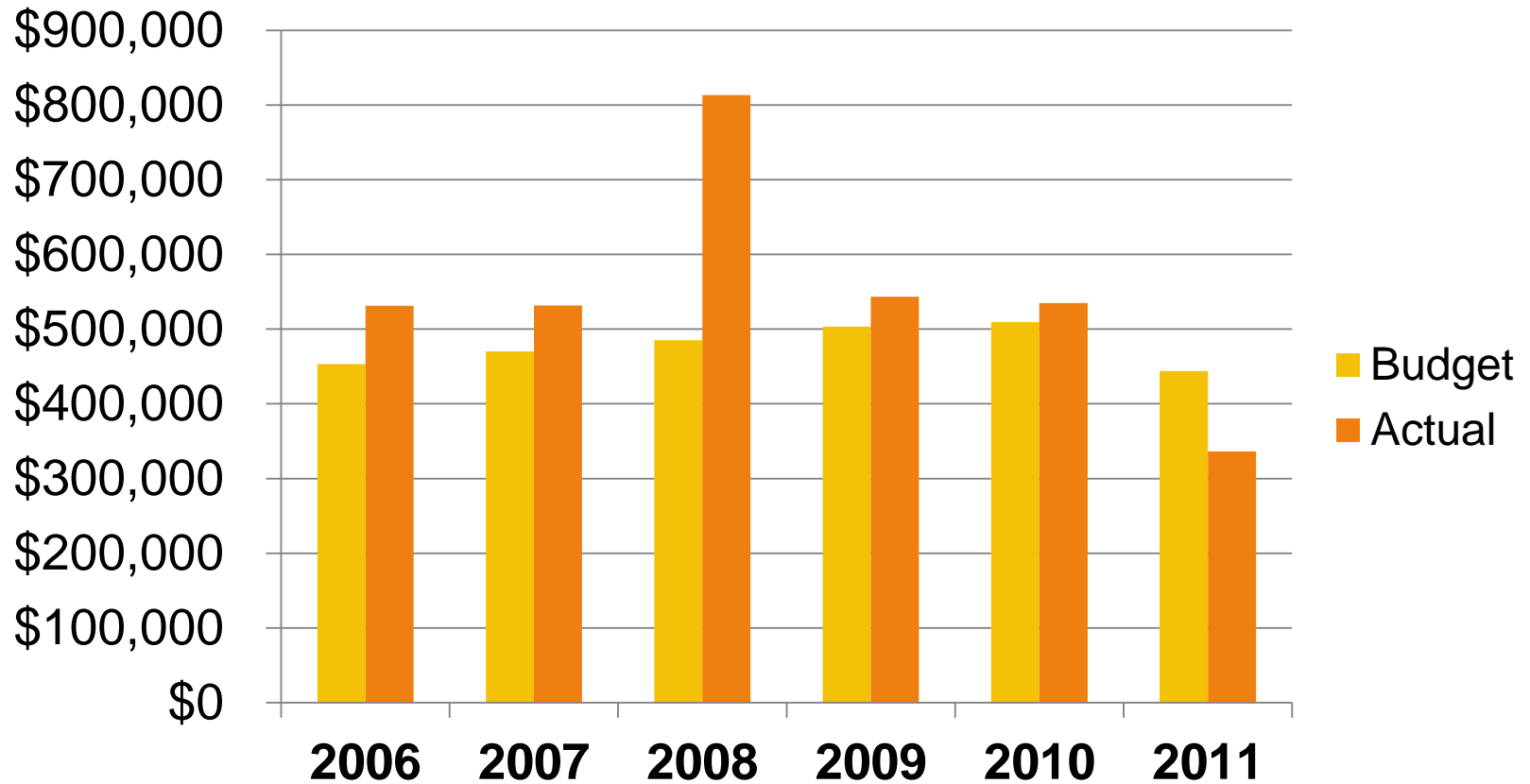
**\$14.8 M**

**Other Operating**

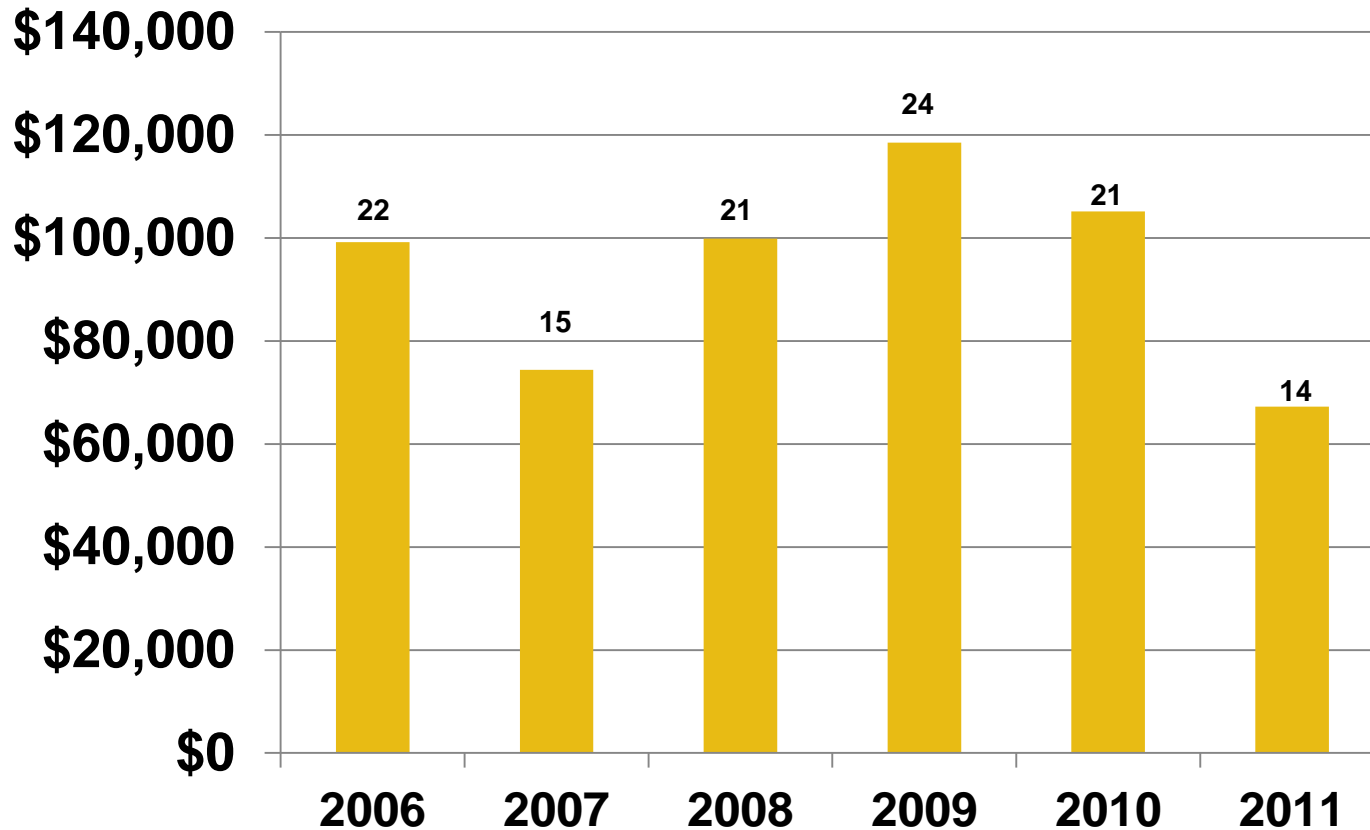
**\$ 2.7 M**



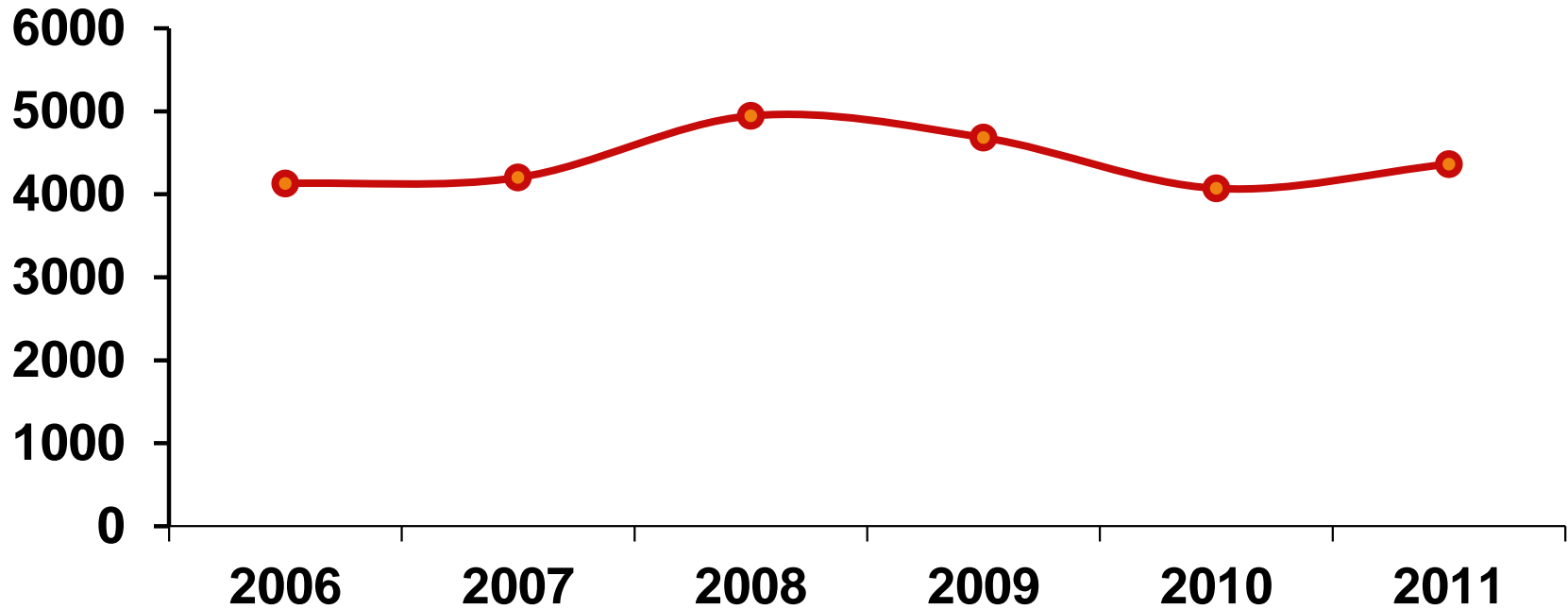
# OVERTIME ANALYSIS



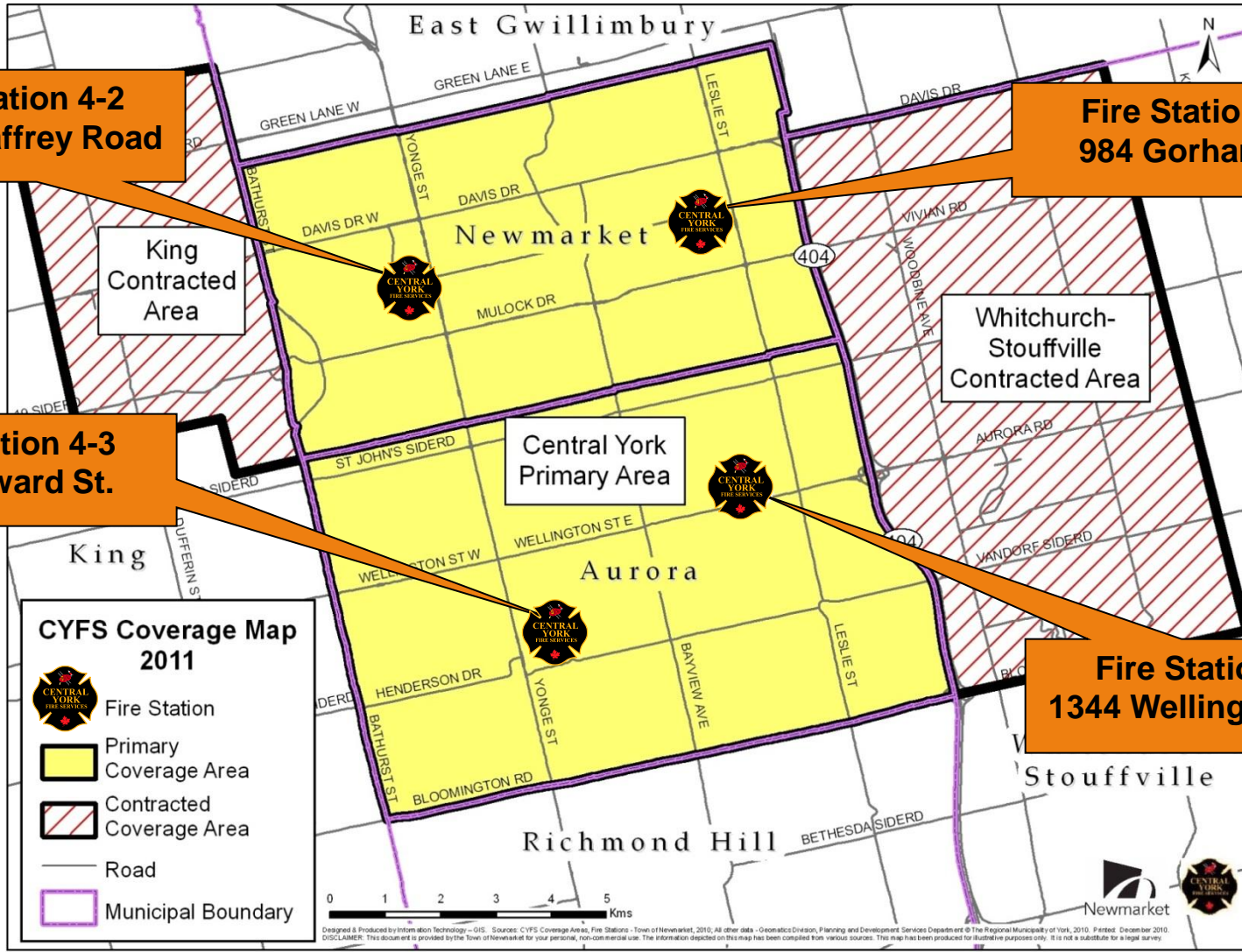
# CALL-BACKS



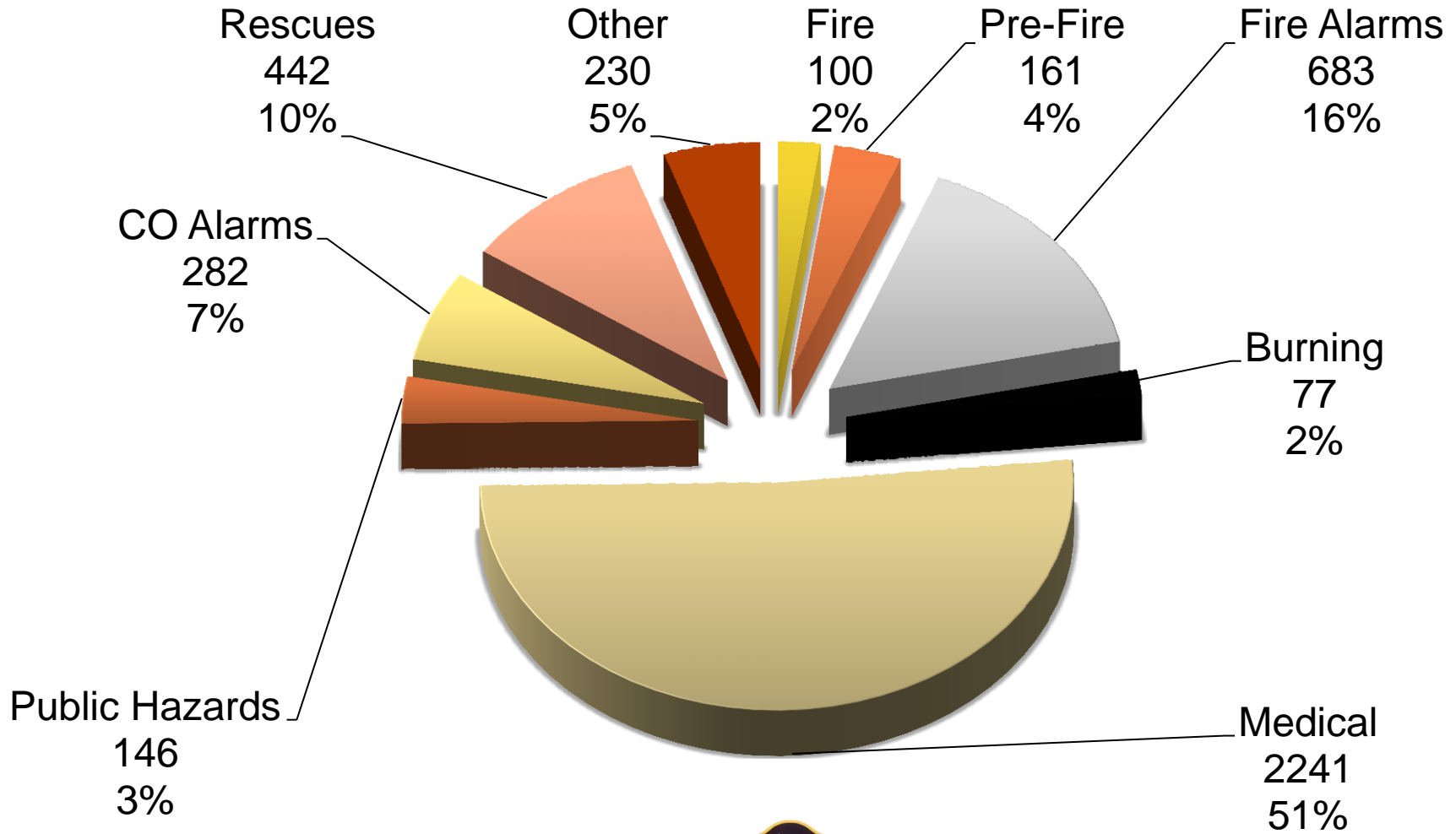
# EMERGENCY RESPONSE DATA







# RESPONSE TYPE



# RESPONSE TIMES

## CYFS strives to achieve:

**Call Processing – within 1 minute or less**

**Turnout Time – within 1 minute or less**

**Response Time – “driving time” within 4 min or less**

**Total Response Time – First truck to arrive within 6 min or less 90% of the time**

**Total Response Time to reported structures fire with a minimum of 12 Firefighters - within 10 min or less 90% of the time**





## TRAINING DIVISION

*“Committed to service excellence through quality education”*





**CLASS OF 2011**







*"Proudly Protecting the Communities of Aurora and Newmarket"*